

# RoboWall

## 24/7 Patient Prescription Pickup

RoboWall is a community pharmacy's 24/7 prescription pickup center for patients to retrieve completed orders at their convenience. RoboWall can be installed indoors or outdoors with available branding on the pharmacy's exterior. Patients find anytime pickup highly advantageous, and the pharmacy staff's time is available for other activities.

## Main Benefits

- Patient convenience
- High capacity: Store up to 224 filled patient orders
- Install anywhere, e.g., outside or in lobby, health center, grocery, metro station
- Controlled system, all actions logged, full data available
- Heighten your visibility and branding
- Fewer touchpoints/Promotes distancing

## Ideal Techology For

- 1) Customer convenience
- 2) Brand awareness
- 3) Improved pickup management
- 4) Time savings and labor savings
- 5) Innovation without workflow disruption

## RoboWall Components

- Pharmacy Tech workstation (barcode-driven) on internal side
- Flatscreen display on patient-facing side
- RoboWall software
- SMS (text messaging) module

## Automate More Of Your Pharmacy

RoboWall is part of RoboPharma's end-to-end solutions for community pharmacies. Ask about our technologies for automated dispensing, ScriptShelves organized patient pickup, and integrated HomeDeliveries system.



Patients access their prescriptions when it suits them - simple, secure, and private



Customizable inside (arrange up to 224 med bins for small, medium, large packages) and customizable outside (infinite branding opportunities).

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## Filling (inside)

After filling a patient order, the technician signs into RoboWall. The software chooses an available location in the carousel and guides the technician where to place a filled patient order. Barcode-scan match is possible. Then RoboWall notifies the patient that the prescription is ready.



Software and barcode-scans guide pharmacy staff to the next available location for order storage



Sleek outer design and optional LED lighting guides the customer to the available pickup window, plus adds another branding opportunity for the pharmacy

## Pickup (outside)

After receiving an SMS message (text) from RoboWall, the patient enters the unique PIN-code and date of birth to retrieve the order. All transactions are registered.



Fast process, retrieve up to 3 orders per minute

## Specifications & Considerations

- Internal Size: 2125H x 880W x 1065D mm; External Size 2225mm H x 1100mm W x 10mm D (may vary)
- Maximum 224 positions; typical configuration is 120 positions with mix of small, medium, large bins
  - Bins Capacity: Small 80 x 280 x 190mm; Medium 160 x 280 x 190mm; Large 320 x 280 x 190mm
- Stainless steel secure construction
- Patient notifications automatically sent by SMS (text); Patient retrieval requires PIN and DOB
- Can operate stand-alone; or interface with your pharmacy system or RoboPharma's ScriptShelves software; or interface with your HQ software (for multiples)
- Network 2 or more RoboWall units in 1 location
- Pharmacy tech time to fill: about 4 orders/minute
- Patient time to retrieve: About 3 orders/minute

## Contact RoboPharma

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